Public consultation on contingency measures for EU transport in times of crisis

Fields marked with * are mandatory.

Why do we consult you?

The information gathered through this consultation will help the Commission to assess the need to prepare crisis contingency plan(s) for the transport sector, including health-safety and operational measures and setting out essential transport services.

More information can be found on the contingency plan on EU website.

General information on the survey

The survey seeks contributions from a variety of stakeholders and members of the general public. While your input is possible and welcome on every part of the survey, you are free to prioritise the parts you are more interested in or where you feel your views are most useful. In other words, there is no need to go through every question for your input to be taken into account. The survey is structured as follows:

I) Introduction & about you: please fill in information about yourself before starting answering questions.

<u>II) Public authorities:</u> if you are giving your contribution as a representative of public authorities, feel free to prioritise this part of the survey.

III) Undertaking active in the provision of transports services or in the operation of transport infrastructures and business associations: if you are giving your contribution as a representative of a company/business organisation and/or association, feel free to prioritise this part of the survey.

<u>IV)</u> Transport workers and workers association: if you are giving your contribution as a transport worker or a representative of workers association in the transport sector, feel free to prioritise this part of the survey.

V) Passenger transport, travel and/ or cargo customers: if you are giving your contribution as a transport services customer, feel free to prioritise this part of the survey.

VI) General information and questions by transport modes: this section of the survey includes general questions by transport modes (road, rail, waterborne and aviation).

Introduction

*Language of my contribution

- Bulgarian
- Croatian
- Czech
- Danish
- Dutch
- English
- Estonian
- Finnish
- French
- German
- Greek
- Hungarian
- Irish
- Italian
- Latvian
- Lithuanian
- Maltese
- Polish
- Portuguese
- Romanian
- Slovak
- Slovenian
- Spanish
- Swedish
- * I am giving my contribution as
 - Academic/research institution
 - Business association
 - Company/business organisation
 - Consumer organisation
 - EU citizen
 - Environmental organisation
 - Non-EU citizen
 - Non-governmental organisation (NGO)

- Public authority
- Trade union
- Other

About you

* First name

Maria

*Surname

LINDH

* Email (this won't be published)

maria.lindh@transportforetagen.se

*Organisation name

255 character(s) maximum

Biltrafikens arbetsgivareförbund

*Organisation size

- Micro (1 to 9 employees)
- Small (10 to 49 employees)
- Medium (50 to 249 employees)
- Large (250 or more)

Transparency register number

255 character(s) maximum

Check if your organisation is on the transparency register. It's a voluntary database for organisations seeking to influence EU decision-making.

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* Country of origin

Please add your country of origin, or that of your organisation.

- Afghanistan
- Djibouti
- Åland Islands
- Dominica
- Libya
- Liechtenstein
- Saint Martin
- Saint Pierre and Miquelon

Albania	Dominican Republic	Lithuania	Saint Vincent and the Grenadines
Algeria	Ecuador	Luxembourg	Samoa
American Samoa	a [©] Egypt	Macau	San Marino
Andorra	El Salvador	Madagascar	São Tomé and Príncipe
Angola	Equatorial Guine	ea [©] Malawi	Saudi Arabia
Anguilla	Eritrea	Malaysia	Senegal
Antarctica	Estonia	Maldives	Serbia
Antigua and	Eswatini	Mali	Seychelles
Barbuda			
Argentina	Ethiopia	Malta	Sierra Leone
Armenia	Falkland Islands	s 🤎 Marshall Islands	Singapore
Aruba	Faroe Islands	Martinique	Sint Maarten
Australia	Fiji	Mauritania	Slovakia
Austria	Finland	Mauritius	Slovenia
Azerbaijan	France	Mayotte	Solomon Islands
Bahamas	French Guiana	Mexico	Somalia
Bahrain	French Polynes	ia [©] Micronesia	South Africa
Bangladesh	French Souther	n 🔍 Moldova	South Georgia
	and Antarctic		and the South
	Lands		Sandwich
			Islands
Barbados	Gabon	Monaco	South Korea
Belarus	Georgia	Mongolia	South Sudan
Belgium	Germany	Montenegro	Spain
Belize	Ghana	Montserrat	Sri Lanka
Benin	Gibraltar	Morocco	Sudan
Bermuda	Greece	Mozambique	Suriname
Bhutan	Greenland	Myanmar/Burma	a [©] Svalbard and
			Jan Mayen
Bolivia	Grenada	Namibia	Sweden

Bonaire Saint Eustatius and Saba	0	Guadeloupe	0	Nauru	0	Switzerland
Bosnia and Herzegovina	0	Guam	۲	Nepal	0	Syria
Botswana	\bigcirc	Guatemala	\bigcirc	Netherlands	۲	Taiwan
Bouvet Island	\bigcirc	Guernsey	۲	New Caledonia	۲	Tajikistan
Brazil	\bigcirc	Guinea	۲	New Zealand	۲	Tanzania
British Indian Ocean Territory	0	Guinea-Bissau	۲	Nicaragua	0	Thailand
British Virgin Islands	0	Guyana	۲	Niger	٢	The Gambia
Brunei	0	Haiti	۲	Nigeria	۲	Timor-Leste
Bulgaria	0	Heard Island and McDonald Islands		Niue	٢	Togo
Burkina Faso	0	Honduras	۲	Norfolk Island	0	Tokelau
Burundi	۲	Hong Kong	0	Northern	0	Tonga
				Mariana Islands		
Cambodia	0	Hungary	0	North Korea	0	Trinidad and
	_		_		_	Tobago
Cameroon	0	Iceland	0	North Macedonia	0	Tunisia
Canada	0	India	\bigcirc	Norway	\bigcirc	Turkey
Cape Verde	0	Indonesia	0	Oman	0	Turkmenistan
Cayman Islands	0	Iran	0	Pakistan	0	Turks and
	_		_		_	Caicos Islands
Central African Republic	0	Iraq	۲	Palau	0	Tuvalu
Chad	۲	Ireland	۲	Palestine	۲	Uganda
Chile	0	Isle of Man	۲	Panama	۲	Ukraine
China	۲	Israel	۲	Papua New	0	United Arab
				Guinea		Emirates
Christmas Island	0	Italy	0	Paraguay	0	United Kingdom
Clipperton	۲	Jamaica	0	Peru	0	United States

Cocos (Keeling) Islands	Japan	Philippines	United States Minor Outlying Islands
Colombia	Jersey	Pitcairn Islands	Uruguay
Comoros	Jordan	Poland	US Virgin Islands
Congo	Kazakhstan	Portugal	Uzbekistan
Cook Islands	Kenya	Puerto Rico	Vanuatu
Costa Rica	Kiribati	Qatar	Vatican City
Côte d'Ivoire	Kosovo	Réunion	Venezuela
Croatia	Kuwait	Romania	Vietnam
Cuba	Kyrgyzstan	Russia	Wallis and
			Futuna
Curaçao	Laos	Rwanda	Western Sahara
Cyprus	Latvia	Saint Barthélem	y [©] Yemen
Czechia	Lebanon	Saint Helena	Zambia
		Ascension and	
		Tristan da Cunh	а
Democratic	Lesotho	Saint Kitts and	Zimbabwe
Republic of the		Nevis	
Congo			
Denmark	Liberia	Saint Lucia	

The Commission will publish all contributions to this public consultation. You can choose whether you would prefer to have your details published or to remain anonymous when your contribution is published. Fo r the purpose of transparency, the type of respondent (for example, 'business association, 'consumer association', 'EU citizen') country of origin, organisation name and size, and its transparency register number, are always published. Your e-mail address will never be published. Opt in to select the privacy option that best suits you. Privacy options default based on the type of respondent selected

* Contribution publication privacy settings

The Commission will publish the responses to this public consultation. You can choose whether you would like your details to be made public or to remain anonymous.

Anonymous

Only organisation details are published: The type of respondent that you responded to this consultation as, the name of the organisation on whose behalf you reply as well as its transparency number, its size, its country of origin and your contribution will be published as received. Your name will not be published. Please do not include any personal data in the contribution itself if you want to remain anonymous.

Public

Organisation details and respondent details are published: The type of respondent that you responded to this consultation as, the name of the organisation on whose behalf you reply as well as its transparency number, its size, its country of origin and your contribution will be published. Your name will also be published.

I agree with the personal data protection provisions

Public authorities

1. How would you rate the COVID-19 crisis coordination ? [in the range 1-10 where 1 is "fully unsatisfactory" and 10 is "fully satisfactory"]

	1	2	3	4	5	6	7	8	9	10		
In your country	۲	۲	0	0	۲	۲	0	۲	۲	۲		
At the national level with other EU Member States	0	0	0	0	0	0	0	0	0	0		
At the national level with third countries	0	0	0	0	0	0	0	0	0	0		
At the EU level	۲	۲	0	0	۲	۲	0	0	0	۲		

2. How would you rate the COVID-19 crisis coordination at global level, in organisations such as International Civil Aviation Organization (ICAO) and International Migration Organization (IMO) when there is a global dimension? [in the range 1-10 where 1 is "fully unsatisfactory" and 10 is "fully satisfactory"]

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- ◎ 4
- ◎ 5

3. How could coordination at international level (e.g. ICAO/IMO) be improved?

1000 character(s) maximum

4. How would you rate the EU's integrated political crisis response mechanism (IPCR) to address issues related to the transport sector? [in the range 1-10 where 1 is "fully unsatisfactory" and 10 is "fully satisfactory"]

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- ◎ 3
- ◎ 4
- [©] 5
- ◎ 6
- ◎ 7
- ◎ 8
- ◎ 9
- 10

5. Is there a need to change the current (IPCR) arrangements with regard to triggering an emergency at the EU level related to transport issues?

- Yes
- No

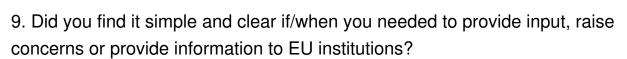
6. Could you give examples of other COVID-19 crisis response mechanisms that worked well in your views and why?

7. How would you rate the network of national transport contact points established under the Green Lanes Communication? [in the range 1-10 where 1 is "fully unsatisfactory" and 10 is "fully satisfactory"]

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- ◎ 4
- ◎ 5
- 6 [©]
- ◎ 7
- 8 [©]
- ° 9
- 10

8. Which procedures or tools were the most useful for your authorities when it comes to EU coordination and cooperation with other MSs?

1000 character(s) maximum



Yes

No

10. What elements are still not in place that would be useful for a better coordination at the EU level in the event of a new crisis?

1000 character(s) maximum

11. How well were you informed about measures taken by other regions/Member States that would be important for your region/MS? [in the range 1-10 where 1 is "not well at all" and 10 is "very well"

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12. What data was particularly useful for managing the pandemic crisis? Was it easily accessible?

1000 character(s) maximum

13. What practical arrangements were made to coordinate the COVID-19-response in your administration?

1000 character(s) maximum

14. What arrangements were made in your country to monitor the compliance of transport operators? Which bodies were involved? Do you have any outstanding issues (claims, etc.) that still need to be sorted out?

1000 character(s) maximum

15. What practical arrangements were made in your administration to implement the Green Lanes (please provide answers for all transport modes)?

16. In your view, did the Green Lanes concept deliver the expected results?

- Yes
- No

17. Has your authority used the Galileo Green Lanes mobile application and website (galileogreenlane.eu) during the crisis?

- Yes
- No

18. Is your administration/government preparing/intending to prepare a specific national and/or regional contingency plan for transport? If so, could you explain the main elements and the (envisaged) date of adoption?

1000 character(s) maximum

Undertaking and business associations active in the provision of transport services or in the operation of transport infrastructures:

19. How would you rate the COVID-19 crisis response ? [in the range 1-10 where 1 is "fully unsatisfactory" and 10 is "fully satisfactory"]

	1	2	3	4	5	6	7	8	9	10
At national level	0	0	0	۲	۲	۲	0	0	0	۲
At EU level	0	0	0	۲	۲	۲	0	0	0	\odot
At international level	0	0	0	0	۲	0	0	0	0	\odot

20. Do you provide national or cross-border services or both?

- I provide national services
- I provide cross-border services
- I provide both national and cross-border services

21. What was the impact on the economic activity in your transport sector/company between March 2020-July2021 (e.g. turnover, load factors, numbers of passengers, etc.)?

22. How well were you informed about measures that would affect your business? What was your main source of information?

1000 character(s) maximum

23. Has your business received sufficient support to mitigate the impact of the crisis?

Yes

No

24. Was there a difference between availability of information for national and for cross-border operations?

Yes

No

25. What (if any) difficulties did you experience in providing cross-border services? How (if at all) did it impact your staff and your customers?

1000 character(s) maximum

26. Name three measures that you found most helpful for your business during the pandemic, particularly for cross-border business/operations. [If you know, please indicate where they were coming from: EU, national, regional or local level]

1000 character(s) maximum

27. Name three measures that you found most problematic, particularly for crossborder business/operations. [If you know, please indicate where they were coming from: EU, national, regional or local level] 28. Which measures for European transport operations were missing during the pandemic crisis and would be useful in the event of a new crisis?

1000 character(s) maximum

29. Do you use the Galileo Green Lanes mobile application and website (galileogreenlane.eu)?

Yes

No

Transport workers and worker associations:

30. How would you rate the COVID-19 crisis response ? [in the range 1-10 where 1 is "fully unsatisfactory" and 10 is "fully satisfactory"]

	1	2	3	4	5	6	7	8	9	10
At national level	0	0	0	0	0	0	0	0	0	\odot
At EU level	۲	۲	0	0	0	0	0	۲	۲	0
At international level	0	0	0	\bigcirc	0	0	0	0	0	\bigcirc

31. Have you experienced restrictions in moving across EU borders in the course of your employment (e.g. access to work, crossing border when working, etc.)?

- Yes
- No

32. How well were you informed about new COVID-19 measures? [in the range 1-10 where 1 is "not well at all" and

10 is "very well"]

- 1
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- ົ 3

- ◎ 4
- [©] 5
- [©] 6
- ◎ 7
- 8 ©
- © 9
- [©] 10

33. Where you required to be tested often?

- Yes
- No

34. Did you have easy access to testing?

- Yes
- No

35. Name three measures that were particularly helpful for you during the COVID-19 pandemic, particularly for cross-border work. [If you know, please indicate where they were coming from: EU, national, regional or local level]

1000 character(s) maximum

36. Name three measures that were most problematic, particularly for cross-border work. [If you know, please indicate where they were coming from: EU, national, regional or local level]

1000 character(s) maximum

37. Which measures were missing during the pandemic crisis and would be useful in the event of a new crisis?

38. Do you use the Galileo Green Lanes mobile application and website (galileogreenlane.eu)?

- Yes
- No

Passenger transport / Travel / cargo customers

39. How would you rate the COVID-19 crisis response ? [in the range 1-10 where 1 is "fully unsatisfactory" and 10 is "fully satisfactory"]

	1	2	3	4	5	6	7	8	9	10
At national level	\odot	\odot	\odot	\odot	\bigcirc	\odot	\bigcirc	\odot	\odot	\odot
At EU level	0	0	0	0	\bigcirc	0	\bigcirc	0	0	\bigcirc
At international level	\bigcirc									

40. How easily could you find information about COVID-19 related rules in other Member States or countries outside the EU/EEA? [in the range 1-10 where 1 is "not easily at all" and 10 is "really easily"]

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- [©] З
- ◎ 4
- [©] 5
- [©] 6
- ◎ 7
- 8 ©
- © 9
- 10

41. Have you/your business experienced a loss of (travel) connectivity during the crisis?

- Yes
- No

42. What kind of measures for safeguarding connectivity through maintaining essential transport services in crisis situations would you support?

43. Name three measures that were particularly helpful for you during the COVID-19 pandemic, particularly for cross-border work. [If you know, please indicate where they were coming from: EU, national, regional or local level]

1000 character(s) maximum

44. Name three measures that were most problematic, particularly for cross-border work. [If you know, please indicate where they were coming from: EU, national, regional or local level]

1000 character(s) maximum

45. Which measures did you miss during the pandemic crisis that would be useful in the event of a new crisis?

1000 character(s) maximum

46. How well were you informed about your rights as a passenger? [in the range 1-10 where 1 is "not well at all" and

10 is "very well"]

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- ◎ 3
- ◎ 4
- ◎ 5
- [©] 6
- ◎ 7
- 8 [©]

47. What were the main sources of information about your rights as a passenger?

1000 character(s) maximum

48. Were your passenger rights fully/ partially/ not at all upheld during the pandemic?

- Fully
- Partially
- Not at all

49. Were you informed about the recourse in case of a breach of your passenger rights? Did you use such recourse?

- $^{\odot}$ I was informed about the recourse and used it
- $^{\odot}$ I was informed about the possibility of recourse but did not use it
- I was not informed such recourse existed

50. Did you receive reimbursement for any cancelled transport services?

- Yes
- No
- 51. Did you get the free choice between refund and vouchers?
 - Yes
 - No

52. How would you rate the EU guidance and the legislative framework on the passenger protection / insolvency? [in the range 1-10 where 1 is "fully unsatisfactory" and 10 is "fully satisfactory"]

- \bigcirc
- ◎ 2
- © 3
- © 4
- ◎ 5

53. How would you rate your experience with Passenger Locator Forms? [in the range 1-10 where 1 is "fully unsatisfactory" and 10 is "fully satisfactory"]

- ◎ 7
- 8 [©]
- [©] 9
- [©] 10

54. Do you consider the idea of a PLF exchange platform potentially useful for other types of emergency situations?

- Yes
- No

55. How would you rate your experience with COVID-19 digital certificates (availability, acceptance by Member States and operators, ease of use, impact on your ability to travel)? [in the range 1-10 where 1 is "fully unsatisfactory" and 10 is "fully satisfactory"]

- \bigcirc
- ◎ 2
- [⊚] 3
- ◎ 4
- ◎ 5
- [©] 6
- ◎ 7
- 8 ©

More information and detailed questions about transport modes and specific measures

Horizontal measures:

Temporary measures in view of the persistence of the COVID-19 crisis concerning the renewal or extension of certain certificates, licences and authorisations, the postponement of certain periodic checks and periodic training in certain areas

https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:32020R0698

56. Do you find these measures useful?



Road transport

57. What were the biggest issues you encountered during the pandemic - or any other crisis?

1000 character(s) maximum

Hårdast drabbade var persontransportsektorn. Den drabbades först av pandemin och mycket tyder på att den också tillhör de som kommer att komma sist ut ur pandemin.

58. What was the impact on connectivity?

1000 character(s) maximum

Godstransporterna i Sverige klarade sig relativt bra, men persontransporterna drabbades hårt (se svar på fråga 57 ovan).

59. What was the most helpful measure(s)?

1000 character(s) maximum

Green lanes.EU-kommissionens riktlinjer för tullen, som uppdaterades vid ett flertal tillfällen, var ett viktigt verktyg för medlemsstaterna och näringslivet. Nationell kontaktpunkt. Undantag gällande kör- och vilotider samt YKB var av stor nytta.

60. What was missing? What failed?

Pandemin var en ny situation. Därför tvingades myndigheterna i Sverige (och sannolikt i andra medlemsstater) att "släcka bränder". Vi har dock haft ett mycket gott samarbete med myndigheterna.

61. Do you consider there is a need for further action at an EU-level to establish crisis contingency plan(s) for the transport sector to prepare for events similar to the COVID-19 pandemic? What elements should it include?

1000 character(s) maximum

Ja. Beredskapsplanen bör inkludera åtgärder för framkomliga transporter. Medlemsstaterna ska inte behöva kräva undantag från EU-kommissionen. Detta ska fungera ändå.

62. Do you find the Green Lanes useful?

https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A52020XC0324% 2801%29

Yes

No

63. Do you find these measures about relaxation of driving and rest times useful? https://ec.europa.eu/transport/sites/default/files/temporary-relaxation-drivers-covid. pdf



No

Rail transport

64. What were the biggest issues you encountered during the pandemic - or any other crisis?

1000 character(s) maximum

65. What was the impact on connectivity?

66. What was the most helpful measure(s)?

1000 character(s) maximum

67. What was missing? What failed?

1000 character(s) maximum

68. Do you consider there is a need for further action at an EU-level to establish crisis contingency plan(s) for the transport sector to prepare for events similar to the COVID-19 pandemic? What elements should it include?

1000 character(s) maximum

69. Do you find these measures about rail transport useful?

- Proposal to amend Directive (EU) 2016/797 and Directive (EU) 2016/798, as regards the extension of their transposition period to postpone the deadline of the 4th railway package.
- <u>Regulation (EU) 2020/1429 of the European Parliament and of the Council of</u> <u>7 October 2020 establishing measures for a sustainable rail market in view of</u> <u>the COVID-19 outbreak. The validity of this regulation has been extended until</u> <u>the 31.12.2021.</u>
- Measures to adapt the frequency of periodic medical examination of railway staff undertaking safety-critical tasks other than train drivers due to the COVID-<u>19 pandemic</u>



Waterborne

70. What were the biggest issues you encountered during the pandemic - or any other crisis?

1000 character(s) maximum

71. What was the impact on connectivity?

1000 character(s) maximum

72. What was the most helpful measure(s)?

1000 character(s) maximum

73. What was missing? What failed?

1000 character(s) maximum

74. Do you consider there is a need for further action at an EU-level to establish crisis contingency plan(s) for the transport sector to prepare for events similar to the COVID-19 pandemic? What elements should it include?

1000 character(s) maximum

75. Do you find these measures about waterborne transport useful?

- <u>ECDC/EMSA Guidance on the gradual and safe resumption of operations of</u> cruise ships in the European Union in relation to the COVID-19 pandemic
- Flexibility in levying port infrastructure charges

Yes

No

Aviation

76. What were the biggest issues you encountered during the pandemic - or any other crisis?

1000 character(s) maximum

77. What was the impact on connectivity?

1000 character(s) maximum

78. What was the most helpful measure(s)?

1000 character(s) maximum

79. What was missing? What failed?

1000 character(s) maximum

80. Do you consider there is a need for further action at an EU-level to establish crisis contingency plan(s) for the transport sector to prepare for events similar to the COVID-19 pandemic? What elements should it include?

1000 character(s) maximum

81. Do you find these measures in the aviation sector useful?

- EDCD/EASA COVID-19 Aviation Health Safety Protocol: Operational guidelines for the management of air passengers and aviation personnel in relation to the COVID-19 pandemic
- Yes
- No
- 82. Do you find these measures in the aviation sector useful?
 - Amendment on common rules for the allocation of slots at Community airport
 - Yes
 - No
- 83. Do you find these measures in the aviation sector useful?
 - <u>Common rules for the operation of air services in the Community in the view of the COVID-19 pandemic.</u>
 - Yes
 - No
- 84. Do you find these measures in the aviation sector useful?
 - Guidelines on facilitating air cargo operations during COVID-19 outbreak
 - Yes
 - No

85. Do you find these measures about flexible approach to aviation safety and security useful?

 Postponement of EU rules in aviation safety, including postponing by six months the applicability of rules concerning alcohol testing, peer support programmes, and psychological assessments of pilots to ensure the resumption of flights after the COVID-19 crisis; also six months postponement of the applicability of rules concerning the operations of unmanned aircraft systems (drones) in order to reduce the administrative burden faced by the <u>MS.</u>

- Postponing dates of application of certain measures in the context of the COVID-19 pandemic
- Requirements for flight crew competence and training methods and postponing dates of application of certain measures in the context of the COVID-19 pandemic
- Measures for the implementation of the common basic standards on aviation security
- Yes

No

Contact

MOVE-transport-contingency-plan@ec.europa.eu